



RETURN FORM

We want you to be completely satisfied with your purchase. New, unused merchandise may be returned or exchanged within 30 days from the date of purchase. Simply follow these 3 steps to return your product. Please note all returns are subject to our return policy (including any shipping charges), which can be found on the website on which you placed your order. We will process your refund within 7 days of receipt.

Step # 1- Call Customer Service for RMA #

Step # 2- Fill out this form and the attached label with your name and address, as well as "return" or "exchange" information. Be sure to include your order number, which can be found on the shipping label or in your confirmation e-mail.

Step # 3- Place the product and this form in the shipping box. Be sure that the product is in an unused, resalable condition. Put the label on the shipping box.

Step # 4- Send the package back by UPS, FedEx Ground, or by mail. For your protection, insure the package for all its value. Please keep your shipping receipt until you have received credit for your return. (Note: Please allow up to two billing cycles for returned credit to appear on your statement.

Name: _____
Phone #: _____
Order #: _____
RMA #: _____

RETURN

Credit my Card
Send Check

EXCHANGE Please Exchange This Item For:

Model: _____

Description: _____

Size: _____

Colour: _____

(any additional differences in price plus shipping will be charged to the original credit card)

REASON FOR RETURN?

Damage/Defective
Please Explain: _____
Wrong Item
Changed Mind